

Universal Health Coverage Programme

Strengthening our health system to deliver
“Healthy people in healthy communities”

Stakeholder Q&A, 5 December, 2023

Today's agenda

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- 3** UHC Communications Strategy
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1. Introduction to UHC

Our healthcare system is well developed, but faces some challenges



Bermuda's health care system faces many challenges, not least high costs and unequal access to care.



Strengthening our health system is multi-year journey towards delivering Universal Health Coverage for essential services and a long-standing ambition for Bermuda. It is also a global direction of travel for many countries, including island jurisdictions.



Bermuda is fortunate to already have a well-developed health system with many strengths, yet our health outcomes are not as good as we would expect them to be considering the high expense.



Residents require access to affordable and essential health services which are delivered effectively and efficiently, and where the health results are measured, monitored and improved.



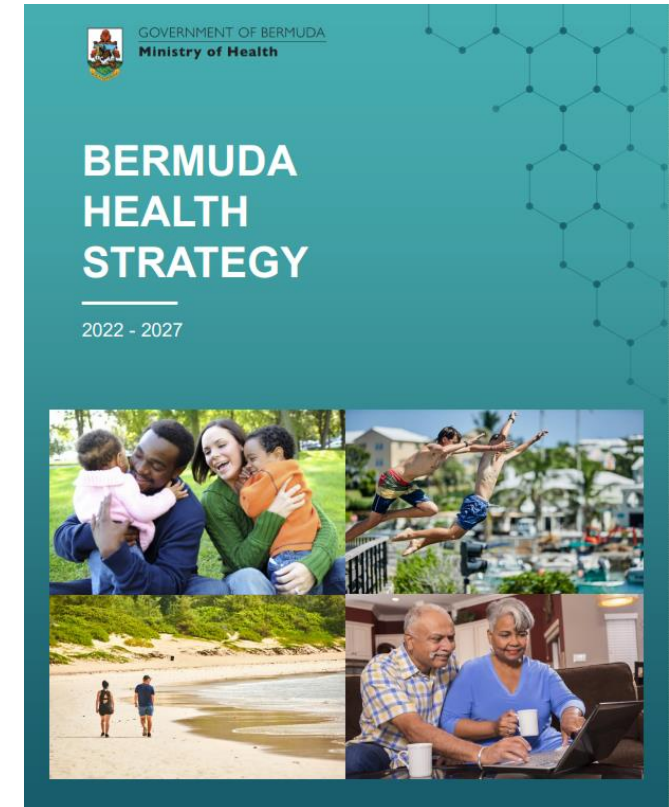
While we are guided by international best-practice, **we are Bermuda-centric in approach, and will be adopting and adapting in a way that works best for our island and people.**

Bermuda's Health Strategy contains initiatives to face these challenges

- 5-year Health Strategy outlines **eight strategic principles**.
- Purpose is to help strengthen our health system and deliver accessible, affordable, quality health for all so that we can improve our people's health.

"Healthy people in healthy communities"

1. Promoting healthy living and preventative care
2. Focusing on person-centered care
3. Understanding our population's health needs
4. **Providing access to healthcare coverage** → **Universal Health Coverage**
5. Strengthening our healthcare workforce
6. Harnessing healthcare technology
7. Partnership and collaborative working
8. Preventing wasteful care and promoting efficiency



Aligns directly with Universal Health Coverage

UHC aligns with UN SDG's and is one of the core initiatives of the Bermuda Health Strategy



“ Universal health coverage means that **all people** have **access to the health services they need**, when and where they need them, **without financial hardship**. It includes the full range of essential health services, from health promotion to prevention, treatment, rehabilitation, and palliative care. ”

Bermuda's Healthcare Vision as developed by the Ministry:



“ Ensuring that all people have equitable access to needed informative, preventive, curative, rehabilitative and palliative essential health services, of sufficient quality to be effective, while also ensuring that people do not suffer financial hardship when paying for these services and critical medicines. ”

World Health Organization's Health System Building Blocks:

Stewardship & Governance

Healthcare Service Delivery

Healthcare Financing

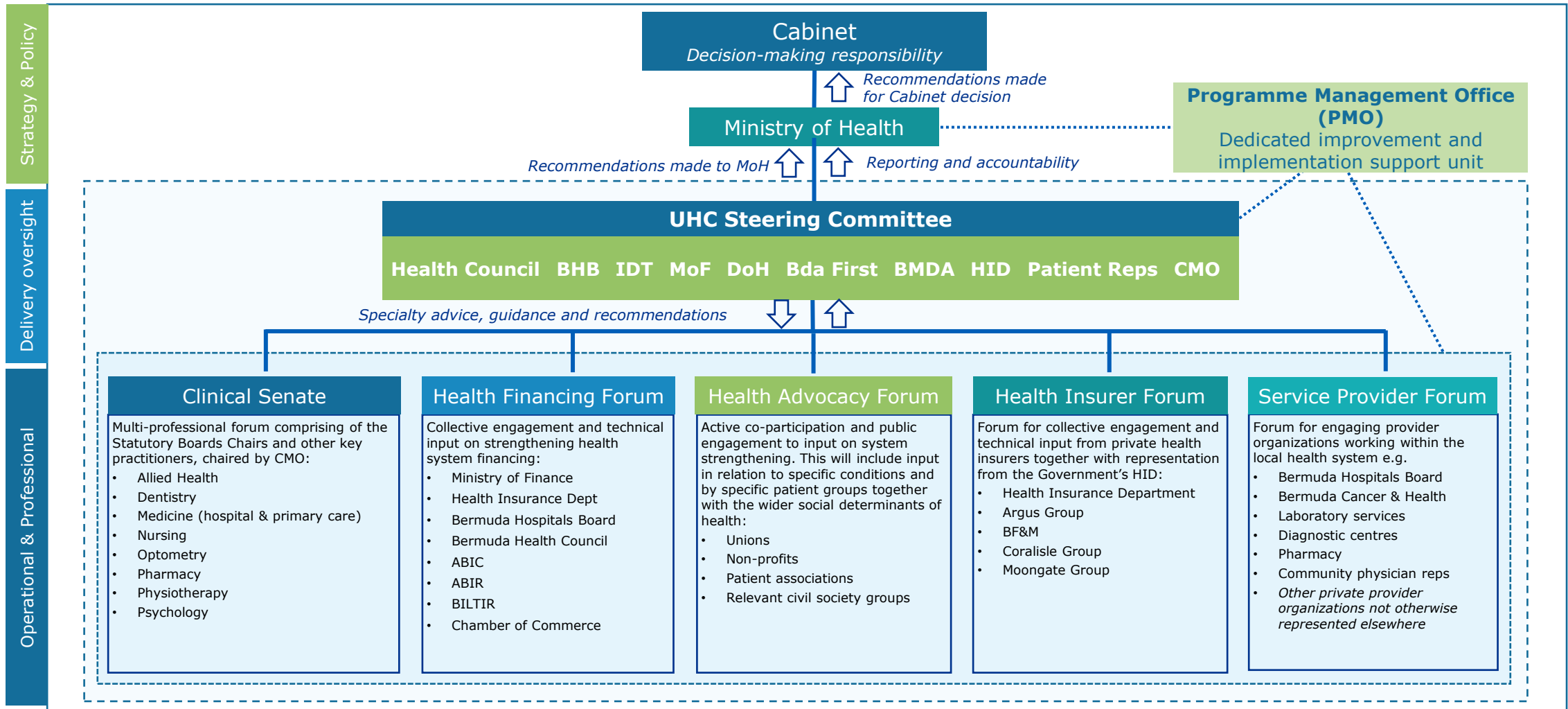
Health Workforce

Medical Products & Technologies

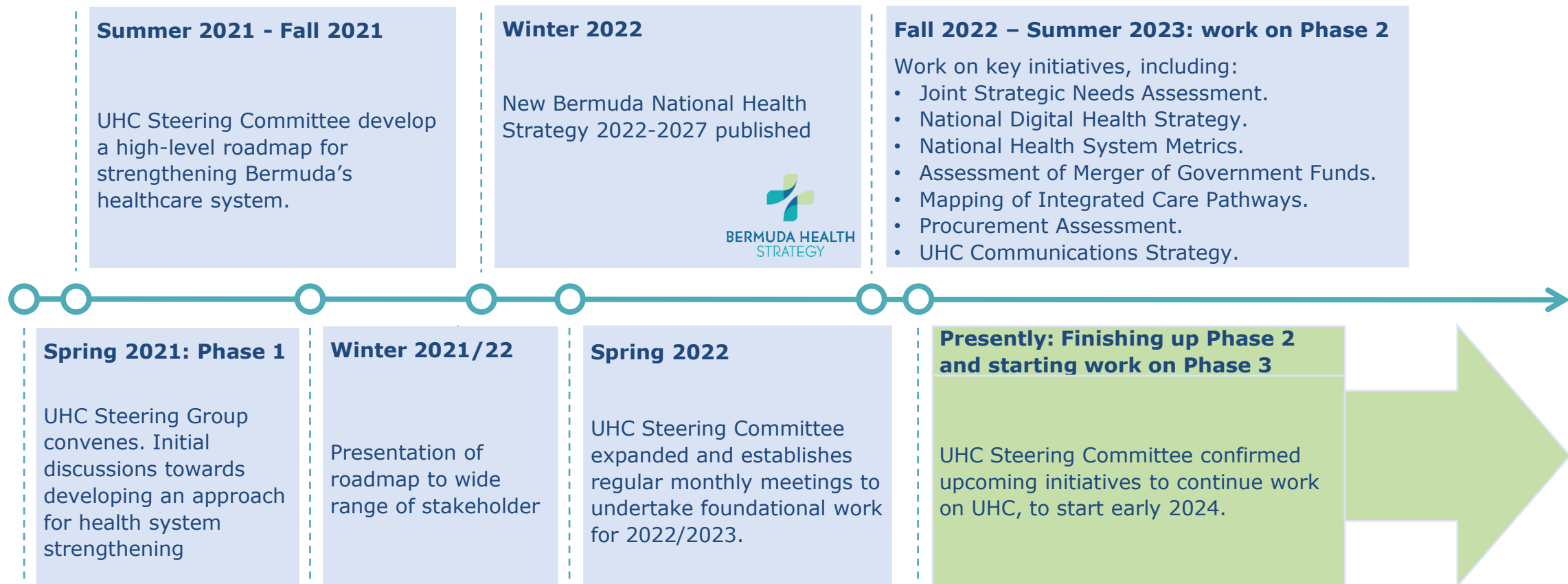
Information Systems & Data

Legal & Legislation

A governance structure has been set up to guide ongoing and future UHC initiatives



Key progress to-date has moved multiple initiatives under UHC forward



2. Update on finalised initiatives

UHC remains largely on track, reporting the following progress in past initiatives

#	Initiative	Status
1	Merger of Government Funds	This project has been completed.
2	National Digital Health Strategy	This project has been completed. The final report due to be publicly released on Friday, 8 December 2023.
3	Joint Strategic Needs Assessment	The project is completed, and the full document can be found on healthstrategy.bm .
4	National Health System Metrics	This project has been completed.
5	National Procurement Assessment	The project is nearly complete, with the report finished and pending final approval.
6	Integrated Care Pathway – First 1,000 Days	The project is nearly complete, with the report finished and pending final approval. Costing to be updated in next phase.
7	Integrated Care Pathway – Chronic Kidney Disease	The project is nearly complete, with the report finished and pending final approval. Costing to be updated in next phase.
8	Integrated Care Pathway – Mental Health	This project has been completed.

Key milestone: publication and launch of Joint Strategic Needs Initiative late 2023



Purpose:

- Bermuda JSNA 2023 assessed health needs comprehensively
- Considered social determinants of health and healthcare services
- Provides 24 recommendations for stakeholders' consideration and action
- Prioritises actions for significant impact on health
- Integral to Bermuda Health Strategy 2022-2027 and UHC programme
- Supported by international benchmarking and metric development

Scope:

- Population profile and wider social determinants of health
- Health behaviour and risk factors
- Causes of illness and death
- Vulnerable groups
- Healthcare services

Key results:

- Leading causes of death in Bermuda: non-communicable diseases, especially circulatory disease (heart attacks, strokes) and cancer.
- 90% of Bermuda residents experienced at least one type of adverse childhood experience; up to 694 domestic incidents between adults in 2022 (domestic violence is underreported).
- In 2018, Bermuda spent \$11,529 per capita on healthcare, the highest globally.
- Healthcare shift needed for Bermuda's aging population, moving from a fragmented to a coherent system.
- Significant gaps in health information; further work required for linked information in the health and social care sector.
- JSNA development started in September 2022, with a launch event in November 2022 and publication in September 2023.

Key milestone: completion of National Digital Health Strategy, now planning its implementation



Vision:

A sustainable and **digitally integrated health ecosystem** designed to meet the diverse and often divergent needs of the community and health professionals, **improve quality and safety and drive better health for all.**

Methodology:

Together with health system stakeholders, developed a National Digital Health Strategy that is aligned with Bermuda's health strategy, helps to enable those strategic principles, and provides a North Star document to guide development and prioritisation for implementing a digital health strategy for Bermuda.

Results to date:

- Strategy complete, to be introduced to the community on 8 December 2023
- Implementation planning phase began in October 2023

National Digital Health Implementation (goals through end of March 2024):

- Define technical requirements for a digital health platform infrastructure to inform where/how a digital health platform could be housed
- Develop a National Digital Health implementation plan (governance structure, workforce planning, budget, timeline)

3. Communications Strategy

Progress, findings, and recommendations on UHC initiatives will be communicated to all stakeholders through the Communications Strategy

A communications and engagement strategy has been developed incorporating five key strategic principles:

- 1. INFORM** – Stakeholders are aware of UHC initiatives, progress, outcomes and next steps.
- 2. EDUCATE** – Stakeholders understand the information they are receiving and their role in health system transformation.
- 3. CONSULT & ENGAGE** – Stakeholders have the opportunity to share insights and feedback and have an active role in developing solutions, strategies and implementation plans.
- 4. COLLABORATE** – Stakeholders can effectively work together to navigate and effect the implementation plans.
- 5. EMPOWER** – Stakeholders are empowered to be involved, use their voices, and make personal and professional choices that support a healthier lifestyle and sustainable health system for Bermuda.

4. Future Initiatives

Over the coming months, we will be launching eight new initiatives.

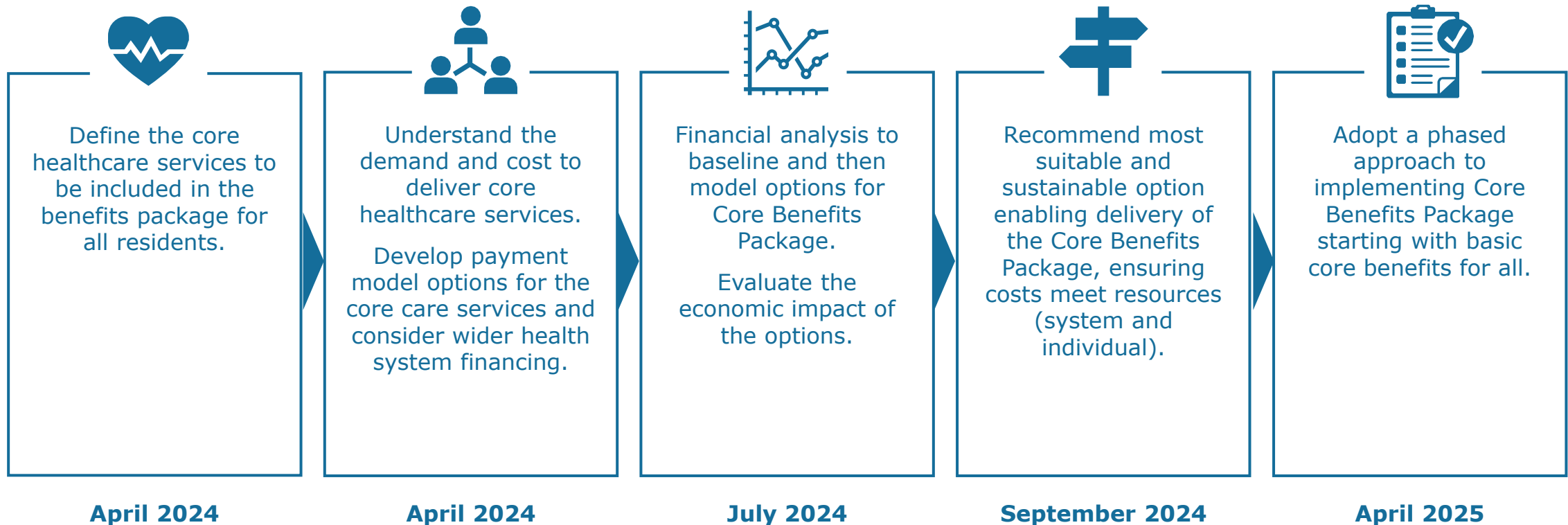
#	Initiative	High-level description of initiative
1	Healthcare Modelling	Development of data-driven (financial) models and simulations to better understand and predict healthcare trends and outcomes
2	National Digital Health Strategy – Phase II (in progress)	Implementation of NDHS recommendations.
3	National Health System Metrics (start early 2024)	Establishment of a national digital health dashboard based on previously defined healthcare KPI's/metrics
4	National Health System Standards	Develop guidelines for data standards, including ethical and transparent use of data
5	UHC Core Health Services (start December 2023)	Identification of core healthcare services to be in UHC package of benefits; review of the Enhanced Care Pilot.
6	Integrated Care Pathways – Phase II (further mapping and implementation)	Development of four additional Integrated Care Pathways and implementation of the previously mapped Care Pathways
7	Health Regulations	Formulation of legislation and policies to manage implementation of UHC
8	Healthcare Workforce Strategy	A plan that outlines the recruitment, training, and deployment of healthcare professionals to ensure a skilled and adequate healthcare workforce to meet the population's needs



Tentative timelines of the eight initiatives have been discussed and will be finalised soon, with **first of which began in October 2023, with the remaining intended for early 2024.**

5. Next steps for UHC

Several key milestones guide our work over the coming months



6. Questions and any other business



▶ More information and the latest updates can be found online at www.healthstrategy.bm

